



The Mission of Information Technology Services is to serve the citizens of Nebraska by providing premier information technology leadership, policy and operations, which facilitate an effective, responsive and efficient government.

Governor's Residence Turns 50 in Style

On March 17, 1958 the State of Nebraska formally opened the Governor's Residence. The modified Georgian Colonial home features 31 rooms, including 5 bedrooms and 12 bathrooms, 4 fireplaces, and a 3-stall garage. Beginning August 26, 2007 Governor Dave Heineman and First Lady Sally Ganem held a week long celebration to celebrate the 50 years that the residence has been home to Nebraska's First Family.

As a prelude to this year long celebration, the web team of the Office of the CIO was asked to update the official web page for the Residence. Under the direction of the First Lady, the web team worked diligently to present a professional and innovative new virtual front door for the "people's house". The new site includes a video welcome from our First Lady, a virtual tour of the public areas of the building and videos from family members of former governors. Photos of the week long celebration are also included on the site.

If you would like to see some of the exciting work being done by our web team, go to the Residence site at <http://www.governorsresidence.ne.gov/>. If you have any questions about the site or want to discuss having the group do work for you and your agency, please contact LaVern Goens at 402-471-8064.

Unified Collaboration Project

The Unified Collaboration Project continues to progress according to schedule. Many of the back end processes and equipment are currently being installed and a few of the applications have been migrated and are ready for test. A second town hall meeting has been planned for September 25 and agency contacts have been notified of the place and time.

We have started to get requests from agencies about end user training and we are working through the process of providing that training to agencies. However, if you would like to get a jump start on what Microsoft Outlook 2007 and Microsoft Outlook 2003 will look like, we invite you to go to the on line training provided by Microsoft at <http://office.microsoft.com/en-us/outlook/FX100487751033.aspx> and click on the appropriate training and demos under the box marked training.

If you have any questions, please contact Stan Schmidt at 402-471-6602.

Office of the CIO Roadmap

The Office of the CIO has a new publication entitled the "CIO Roadmap". The Roadmap is one more physical manifestation of our ongoing efforts to solidify the Office of the CIO as one organization that effectively integrates and coordinates the work we do on behalf of the State. Even more importantly, it sets forth expectations about our desired work environment and culture - how we interact among ourselves and with our valued customers. This document provides information in three areas:

- The vision, mission, core values, and operating principles for the Office of the CIO as articulated by the leadership team of the Office of the CIO;
- Background on the Nebraska Information Technology Commission (NITC), including highlights of the NITC statewide technology plan; and,
- A listing of the services and products delivered to our customers by the Office of the CIO.

We hope you find the CIO Roadmap useful as we all continue the great work produced by the Office of the CIO. The Roadmap is available from the main website of the Office of the CIO at <http://www.its.ne.gov/> If you have any questions about our roadmap, please contact one of the OCIO leadership team -- Beverlee Bornemeier at 402-471-0718, Tim Cao at 402-471-3031, Tom Conroy at 402-471-4348, Steve Henderson at 402-471-4861, Steve Schafer at 402-471-4385 and Jayne Scofield at 402-471-3454.

Annual Report

The Annual Report for 2007 for Information Technology has been published and is now available on the Office of the CIO website at <http://www.its.ne.gov/> This report is our annual attempt to capture the accomplishments of Information Technology within the State of Nebraska and set out our goals for the next year. The report provides contact information for each section in the event you have any questions.

Directory Listing Closing Dates

City / Location	Due Date
Alliance/Chadron	November 15
Kearney	October 15
Nebraska Panhandle	November 15
Ord	October 15
York	November 15

If you have questions about directory closing dates please contact Renee at 402-471-4701.

SkillSoft CBT Courses

The Office of the CIO (OCIO) will move to a different CBT platform October 1st. The OCIO will no longer host the CBT library. The new CBT offering is hosted by SkillSoft and offers over 5,000 courses, learning aids, simulations and certification guides. The CBT application is equipped with the ability to setup and assign curriculum, run reports at the agency and individual levels.

Administrative access can be assigned to individuals (i.e. training coordinators) within agencies. The new application is available at a very economical price of \$75.00 per user for the annual period (October 1, 2007 to September 30, 2008). No one's offering single classroom sessions at that price anywhere!

If interested in learning more about the SkillSoft CBT options contact Judy Davidson-Whitehead (471-7732 or judy.davidsonwhitehead@cio.ne.gov).

Training Tapes

VHS training tapes on a variety of technology topics are available for check out. The featured video for September is "From Curt to Courteous." This video is a discussion starter that focuses on how the words you use, your voice, tone of voice and the listener's imagination, the intent to create an instant image for the caller. The emphasis is on non-visual communication, understanding and being understood. The video discusses the "Business Friendly" concept.

The recommended approach is to view and then discuss the video contents in relationship to what your current practices are. This video is a product of The Telephone Doctor and is approximately 25 minutes in length and is closed-captioned. Use of the tape is free to customers of the Office of the CIO.

Contact Judy Davidson, 402-471-7732 or judy.davidsonwhitehead@cio.ne.gov if you require additional information or to request a full video library listing.